

## **Rustic Ridge Cabins and Campground - Cancellation Policy**

We understand that plans can change, and we strive to accommodate all our guests to the best of our ability. Please review our cancellation policy below:

### **Cabins:**

14+ Days Before Check-in: Cancellations made 14 or more days prior to the scheduled check-in date will receive a full refund, minus a \$25 processing fee.

7-13 Days Before Check-in: Cancellations made between 7 and 13 days before check-in will be refunded 50% of the total booking amount.

Less Than 7 Days Before Check-in: Cancellations made less than 7 days prior to the scheduled check-in date will not be eligible for a refund.

### **Campsites:**

7+ Days Before Check-in: Cancellations made 7 or more days before the scheduled check-in date will receive a full refund, minus a \$10 processing fee.

- 2-6 Days Before Check-in: Cancellations made between 2 and 6 days before check-in will receive a 50% refund of the total booking amount.

- Less Than 48 Hours Before Check-in: Cancellations made within 48 hours of the check-in date will not be eligible for a refund.

### **Early Departure:**

No refunds will be given for early departures or for unused portions of your stay.

### **No-Show Policy:**

If you do not show up for your reservation and fail to notify us, the total amount of the booking will be charged, and no refunds will be issued.

### **Changes to Reservations:**

Any changes to your reservation (dates, number of guests, etc.) must be made at least 7 days in advance for cabins and 48 hours in advance for campsites. Changes are subject to availability and may result in additional charges.

### **Group Bookings:**

For group reservations of 3 or more cabins or campsites, cancellations must be made at least 30 days prior to the scheduled check-in date for a full refund, minus a \$50 processing fee. Cancellations within 30 days will result in the loss of the deposit.

### **Refund Processing:**

All refunds will be processed within 5-7 business days of the cancellation request.